



## Press Statement

### ERB Fines Eight (08) Licensees for Breaching Licence Conditions

22<sup>nd</sup> January, 2024

The Energy Regulation Board (ERB) has fined **Eight (08)** energy companies a total of **K408,000** for their failure to comply with prescribed licence conditions as mandated by the provisions outlined in the Energy Regulation Act.

The penalties were imposed following enforcement hearings, at which the offending licensees were accorded an opportunity to be duly heard. However, the ERB subsequently found the licensees wanting and warranted appropriate punitive measures, to ensure compliance and uphold regulatory standards.

Two (2) companies were levied a fine of K75,000 each for operating without the necessary licence, contrary to the Energy Regulation Act No. 12 of 2019. The Licensees are WWW Investment Limited for operating without a license to transport petroleum products and Chingases Company Limited for engaging in the retail of Liquefied Petroleum Gas (LPG) without a licence.

In addition, Total Energies Zambia and Admire Energy Limited were fined K45,000 each with Vivo Energy Zambia being fined K24,000 all for operating with retail service stock outs without written notification to the ERB. Mount Meru Petroleum Limited was equally fined K45,000 for failure to conduct licensed activity in accordance with the conditions, standards, and regulations as well as failure to comply with a directive of the ERB.

Further, North-Western Energy Corporation (NWECC) was fined K30,000 for failure to resolve compliance anomalies in accordance with the ERB Directive, with Minegases Company Limited being fined K45,000 for failure to comply with regulations, standards, guidelines and procedures relating to quality and reliability of supply and service as well as failure to comply with a directive of the ERB.

The imposition of these fines underscores ERB's commitment to enforcing licence conditions and maintaining regulatory standards. It serves to discourage non-compliant behavior and promotes an efficient and transparent energy sector that ensures public safety and protects consumer interests.

The ERB has since directed all licensed companies operating in the energy sector to ensure that they always adhere to their licence conditions and set regulatory standards. The ERB will continue to proactively monitor licensees and will not hesitate to institute enforcement action against any erring licensee(s) to ensure provision of sustainable and reliable energy services and products.

The Board further encourages members of the public to continue reporting any concerns relating to the provision of energy products and services by any licensee, to the ERB on Toll Free Line **8484**.

A handwritten signature in black ink, appearing to read 'Namukolo Kasumpa', written in a cursive style.

Namukolo Kasumpa (Mrs)

**Manager - Public Relations**

**ENERGY REGULATION BOARD**